

A Message from Your Hosts



DONALD A. CRAFT
CPCU, ARM
President
Orange Empire Chapter

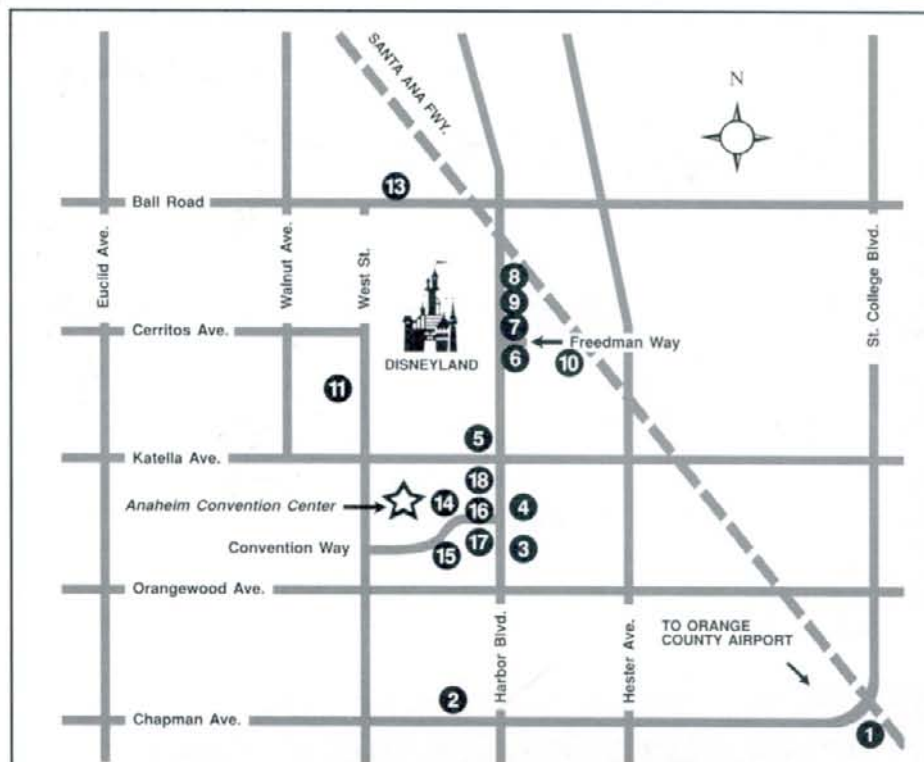
The Orange Empire Chapter welcomes you to Anaheim, site of the 1992 RIMS Conference for the first time in the conference's 30-year history. I'm sure you will enjoy your stay and hope you find time to explore our exciting and diverse region.

Everyone who visits Anaheim knows it is the home of Disneyland. But not everyone realizes the wide variety of things to do in Anaheim and in the surrounding communities. Our perfect climate and natural resources make it possible for you to go to the beach in the morning and be snow skiing in the mountains that same afternoon. As you'll see in the guest program, there are also numerous cultural and historical attractions to visit, in addition to all of the well-known recreational activities Southern California has to offer.

One of my favorite things about the RIMS Conference is that it gives each of us a chance to come together with peers. It is the best opportunity we have all year to talk openly and compare notes with each other about our problems and issues that concern us.

While you're here, be sure to say hello to members of our Orange Empire Chapter. You can meet Chapter representatives at the First Timers Table, and at least one member will be attending each Spouse Breakfast. We have blue Host Chapter ribbons affixed to our badges, and we welcome any questions you may have.

The members of the Orange Empire Chapter look forward to meeting you, and we will do our best to help make your stay memorable. I'm sure this week will be a productive and rewarding experience for all of us. ✪



KEY TO MAP OF CONVENTION CENTER HOTELS

Red Route 1

1. Doubletree
2. Hyatt Regency Alicante

Blue Route 2

3. Raffles Inn
4. Holiday Inn
5. Anaheim Plaza
6. Grand Hotel
7. Candy Cane Inn

Green Route 3

8. Anaheim Inn
9. Ramada Maingate
10. Marriott Residence Inn

Yellow Route 4

11. Disneyland Hotel
12. Pan Pacific

Orange Route 5

13. Sheraton Anaheim

Walk to Convention Center

14. Anaheim Hilton
15. Anaheim Marriott
16. Inn at the Park
17. Quality Inn
18. Jolly Roger

Shuttle Schedule

There is continuous shuttle busing service to and from all designated Conference hotels and the Anaheim Convention Center throughout Conference Week.

6:30 a.m. to 10:00 a.m.

Peak shuttle service from route hotels to the Convention Center. Departs every 5-10 minutes

10:00 a.m. to 3:30 p.m.

Off-peak shuttle service between route hotels and the Convention Center. Departs every 15-20 minutes

3:30 p.m. to 7:30 p.m.

Peak shuttle service from the Convention Center to route hotels. Departs every 5-10 minutes

7:30 p.m. to 12 midnight

Shuttle service between route hotels and the Disneyland Hotel. Departs every 15-20 minutes

Minet RIMS Report

The *Minet 1992 RIMS Report* is published Monday through Thursday during the Conference. Minet's on-site publication team uses state-of-the-art desktop publishing and electronic communication technology.

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Roberta Grapperhaus

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Minet

RIMS REPORT



THE RIMS CONFERENCE 1992 ANAHEIM

MONDAY, MARCH 30, 1992

It's Show Time!

From a Beach House to a Baby Alligator, the Exhibit Hall has it all.



RIMS Executive Council at the official opening of the Exhibit Hall Sunday.

As you walk through the RIMS exhibition, you're probably marveling at the exhibit hall's expansiveness, colorful atmosphere and 310 exhibits. It's hard to believe that a few days ago this bustling center of activity was a dark and vacant arena.

What does it take to get a show like this together? Put simply, a year of planning, 250 tons of materials and 100 union workers who physically assemble the displays.

"Three days ago, what you see now was just a lot of crates and empty space. But we have it down to a science, and it goes up very quickly," Mark Salesses states casually. Account manager for Andrews-Bartlett, RIMS' exposition contract services company, he is overseeing the RIMS Conference for the third consecutive year.

"This is a very professional show," Salesses noted. "All of the exhibits are very tasteful and classy, from the simple displays

to grand exhibits like AIG's elaborate mahogany and brass board room setting.

"You never know what's going to come up at a show like this," Salesses continued. "We worked with one exhibitor at this show to find the best way to display football helmets and jerseys that had been worn by famous players. We agreed on a jewelry case setting, so the items will be prominently displayed and still be secure."

Other unique displays include the Bermuda government's replica of an authentic Bermuda beach house and Mutual of Omaha's exhibition featuring a baby alligator and a cockatiel.

At an event of this size and nature, the potential for something to go wrong seems to be enormous. The greatest nightmare for an exhibitor, of course, is to arrive on-site and find that his exhibit is nowhere to be found. (Continued on page 3)

Today's Program

8:00 to 9:30 a.m.
Annual General Membership Meeting
Marriott Grand Ballroom

9:30 a.m. to 5:00 p.m.
Exhibit Hall opens
Convention Center

10:00 a.m. to 12:00 noon
Sessions
Convention Center

12:00 noon to 2:00 p.m.
Boxed Luncheon
Exhibit Hall

2:00 to 4:00 p.m.
Sessions
Convention Center

Guest Program at a Glance

Guest Program Headquarters:
Disneyland Hotel
1150 West Cerritos Avenue

8:00 a.m. to 9:00 a.m.
Breakfast

9:00 a.m. to 3:30 p.m.
Universal Studios

9:00 a.m. to 3:30 p.m.
Club Mud*

9:15 a.m. to 12:45 p.m.
Whale Watching

9:30 a.m. to 3:30 p.m.
Mission San Juan Capistrano/
Laguna Beach*

* Lunch is included

Education Emphasized At 30th RIMS Conference

The 30th annual RIMS Conference in Anaheim promises to be productive, informative and entertaining for everyone who takes advantage of its many educational sessions, exhibitions and social functions.

"We know attendees will enjoy the variety and excitement of the event, and they will particularly appreciate the fact that we've increased our educational scope," said Yvon Menard, Conference Vice President and Chair of the Program Advisory Group. "We've added 30 new sessions, many of them in the employee benefits area, for a total of 126. We've also expanded many of our half-day sessions to full-day workshops, which brings needed depth to some of the more intricate or stimulating topics."

Menard, who has been involved with RIMS Conferences since 1979, has watched the meeting grow and diversify over the years. The growth reflects the increasing size and complexity of risks faced by businesses in the last several decades.

"Risk Managers are taking on so many functions and responsibilities in areas such as health care, employee benefits and environmental matters, that they must keep up with the latest trends and legislative issues in order to make informed, cost-effective decisions. The Conference is their best opportunity to do this all year."

The RIMS Program Advisory Group (PAG) and the Conference Programming Committee work together to ensure that the educational program meets membership needs. Made up of industry professionals who are selected for their experience and expertise, the PAG outlines trends and topics of interest to conference attendees.

"Our job is to identify the 'macro issues' that are likely to affect Risk Managers in the near future and beyond," Menard noted. "We value our members' input. Many of the suggestions we received from last year's conference attendees were integrated into this year's educational themes."

The PAG turned over more than 800 program suggestions to the Conference Programming Committee, which is responsible for selecting the 1992 educational sessions.



Yvon Menard, RIMS Conference Vice President and Chair of the Program Advisory Group, is Manager of Risk and Insurance for Marathon Realty Company, Toronto.

One premiere event Menard's excited about is Bosses Day, an all-day Wednesday program. It is receiving a "tremendous response" from senior executives who want a thorough overview of the risk management discipline and its importance to the company.

The environment, and how environmental issues can affect their companies, is a hot topic, said Menard. "This includes everything from the depletion of the ozone layer to the destruction of the rain forest to new packaging methods and recycling."

Health care is another "global issue of concern that impacts all of us," he added. "Risk managers must get up to speed on this issue, because it is a rapidly evolving field that we are becoming more involved with all the time."

Menard's advice to Conference attendees is to "balance your time between the exhibition hall and the educational sessions. That way, you'll be sure to get the most out of this extraordinary Conference, and take something of value back to the office." *

Minet Welcomes You to RIMS

Minet is pleased to have the opportunity, in conjunction with RIMS, to continue to serve the Risk Management community. The *Minet RIMS Report* will feature events of your Conference and will be published Monday through Thursday.

Welcome to Anaheim!

DEREK G. DOBBS
Senior Vice President
Minet Group

RIMS Conference Facts and Figures

Held each year since 1963, the Risk Management and Employee Benefits Conference is the world's leading event for risk managers, employee benefits managers, and other insurance professionals.

First RIMS Conference
1963 in New Orleans, 400 registrants

First RIMS Exhibition
1970 in Miami, 8 exhibitors, 900 registrants

Most often used site
New Orleans (4)

Best attended conference
Boston, 1990 (4650 registrants)

Longest Running Exhibitors
Corporate Systems, Ltd.
Crawford & Company
Factory Mutual Engineering
GAB Business Services, Inc.
Gates McDonald/Nationwide Insurance
The Hartford Steam Boiler Co.
Industrial Risk Insurers
Kemper National Insurance Companies
Liberty Mutual Insurance Group

1992 Conference Exhibition
3900 registrants, 400 speakers,
125 educational sessions, 310 exhibitors,
550 booths

Beach Party Kicks Off Conference



Two thousand RIMS members and guests opened the Conference in style last night at the "Real California Beach Party" at the Disneyland Hotel. Hosted by the Spencer Educational Foundation, the reception was a rousing success that gave Conference attendees a perfect introduction to the free and fanciful California lifestyle. Partiers marveled at the unique and colorful decor, danced to non-stop entertainment, enjoyed California cuisine, and even played mini-golf at the Pebble Beach "country club." The atmosphere created a perfect environment to break the ice and set the stage for an exciting week ahead. Look for pictures in tomorrow's *Minet RIMS Report*!

Thanks to the 1992 Conference Programming Committee

Each year, a Conference Programming Committee is selected to review and select educational sessions for the Annual Conference.

Congratulations to the 1992 Conference Programming Committee for its dedication in organizing a superb technical program.

Chair:
THOMAS D. LEWISON
The Hartz Group, Secaucus, NJ

Co Chair:
JOHN E. DURKOT
The Goodyear Tire & Rubber Co.
Akron, OH

Committee:
MARY BREIGHNER, CPCU
Columbia University, New York, NY
JUDY LINDENMAYER, ARM
FRM Corporation, Boston, MA
SUSAN R. MELTZER
Bell Canada, Toronto, Ontario, Canada
DEAN A. REYNOLDS
Nissan North America, Inc., Torrance, CA
RICH SADLER, ARM
Puget Sound Power & Light Co.
Bellevue, WA
THOMAS L. VANCE, ARM
City of Anaheim, Anaheim, CA
JAY WATERS
Forest City Enterprises, Inc.
Cleveland, OH

MILLIE WORKMAN, CPCU
Belz Enterprises, Memphis, TN
JULIE LONG
Southwestern Bell, St. Louis, MO

... and to the 1992 Program Advisory Group

The Program Advisory Group is comprised of industry professionals selected by the Conference Vice President to outline trends and topics that will be of interest to attendees.

Chair:
YVON MENARD
Marathon Realty Co.
Toronto, Ontario, Canada

Co Chair:
THOMAS D. LEWISON
The Hartz Group, Secaucus, NJ

Committee:
JOHN HARKAVY
Vermont Insurance Management
Arlington, VA
JUDY LINDENMAYER, ARM
FRM Corporation, Boston, MA
PAMELA NEWMAN
Marsh & McLennan, Inc., New York, NY
AL SILVERSTEIN
American International Group
New York, NY
JIM SMIRLES
Kemper Group/NATLSCO, Long Grove, IL
KATHLEEN WALTERS
Temple University, Philadelphia, PA

Exhibition Fact Sheet

Gross square footage of Exhibit Hall	120,000 square feet
Net square footage of exhibits	55,000 square feet
Number of exhibitors	310
Number of booths	550
Gross weight of exhibits	250 tons
Average weight per booth	900 lbs
Average size of booth	177 square feet
Show set-up time	Three days
Show break-down time	One and one half days
Number of people it takes to set up and break down exhibits	approximately 100

It's Show Time!

(Continued from page 1)

"The worst thing an exhibitor can do—and I see it all the time—is send a person here who has no idea what the display looks like, or even worse, how it was shipped."

But Salesses has yet to see a problem he couldn't solve, and he is prepared for all types of crises—including putting up portable booths at the last minute. "I've seen companies turn missing booths into an advantage by hanging up a sign that says, 'ask what happened to our booth.' It attracts people to their area, and gives them an easy way to start a conversation.

"Good attendance is never a problem at RIMS. In fact, one year we received a complaint from an exhibitor that there was too much traffic. If that's the biggest complaint we get, we know we're doing something right!" *

Day 1 at RIMS

RIMS week kicks off with Conference Registration and a tour of the Exhibit Hall. More than 300 exhibitors are part of this year's event. Evening activities include Hospitality Suites and the Spencer Foundation Reception.



Milliken & Company's Paul and Kitty Wilson, Judy and Jim Lewis from Spartanburg, SC.



Jackie and Tom Hugdahl from 3M.



Wausau's Timothy Lambert, Lynn Underwood and Carol Marinos.



Kathy Adamson on the Reliance National Express.



Florine Edwards, Larry Troutman, Jaime Samons in Allendale's exhibit.



Industrial Appraisal's Donald Foulke and James Friday.



The Mead Loss Control exhibit.



Schirmer Engineering's Ray Weigand and Mark White at their booth.



Zeny Lawhon of GATX Capital, San Francisco, and Gale Lewis from Montreal Trust at Registration.



Judy Greenwald of Business Insurance has her caricature drawn by Wally.



Leo Gispanski, Controller of J.C. Penney Co., checking the schedule of events.



Bill Jack of Deloitte & Touche representing Bermuda at RIMS.